

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant	: Kumar et al.	Art Unit	: 2178
Serial No.	: 10/723,742	Examiner	: Gregory J. Vaughn
Filed	: November 26, 2003	Confirmation No.:	9947
		Notice of Allowance Date:	June 22, 2007
Title	: COMMON MESSAGE AREA FOR A CUSTOMER INTERACTION CENTER USER INTERFACE		

**MAIL STOP ISSUE FEE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

RESPONSE TO NOTICE OF ALLOWANCE AND COMMENTS ON EXAMINER'S  
REASONS FOR ALLOWANCE

In response to the Notice of Allowance mailed June 22, 2007, enclosed are a completed issue fee transmittal form PTOL-85b and an Amendment After Allowance.

Applicants recognize that in accordance with M.P.E.P. § 1302.14, the Examiner's reasons for allowance need not set forth all of the details as to why the claims are allowed. In the above-referenced application, Applicants do not concede that the Examiner's stated reasons for allowance are the only reasons for which the claims are allowable. In particular, the claims may be patentable for other reasons—including the inventive combination of all of the recited claim elements.

**CERTIFICATE OF MAILING BY EFS-WEB FILING**

I hereby certify that this paper was filed with the United States Patent and Trademark Office using the EFS –WEB system on this date:

Aug. 10, 2007

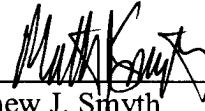
Applicant : Kumar et al.  
Serial No. : 10/723,742  
Filed : November 26, 2003  
Page : 2 of 2

Attorney's Docket No.: 13906-148001 / 2003P00828 US

Please charge the \$1400 issue fee and \$300 publication fee to Deposit Account No. 06-1050 and reference attorney docket number 13906-148001. Please apply any additional charges or credits to our Deposit Account No. 06-1050.

Respectfully submitted,

Date: AUGUST 10, 2007

  
\_\_\_\_\_  
Matthew J. Smyth  
Reg. No. 58,224

Fish & Richardson P.C.  
60 South Sixth Street  
Suite 3300  
Minneapolis, MN 55402  
Telephone: (612) 335-5070  
Facsimile: (612) 288-9696